

FÉDÉRATION QUÉBÉCOISE DES CLUBS QUADS (FQCQ)

Frequently Asked Questions



1. What does my FQCQ trail pass include?

To be able to use trails maintained by the FQCQ, you must pay the prescribed access fee. By purchasing the FQCQ trail pass access to the trails, you may also choose to obtain **\$1,000,000** civil liability insurance coverage from Intact Insurance. The Intact Insurance liability policy is not renewed automatically. The FQCQ and its affiliated ATV clubs make this insurance available as an accessory to the purchase of the trails passes in order to protect each one of their members in case of accident.

2. Am I required to buy the civil liability insurance sold as an accessory to the trail pass?

No. You can decide to purchase your trail pass directly from the FQCQ, without buying the insurance. Please allow 14 days for delivery of your trail pass if you purchase it without the insurance. There is an administration fee of \$20.00 + tax for this type of pass. Please note that it is against the law to ride on a trail maintained by the FQCQ or one of its affiliated clubs if you have not received your trail pass and placed the sticker on your quad.

Don't forget that you need to obtain civil liability insurance from the insurer of your choice, for the minimum amount prescribed by law. As an ATV owner, you must be covered for at least **\$1,000,000** in terms of liability insurance coverage, as required by the Act Respecting Off-Highway Vehicles. If you do not fulfill this requirement, you may be fined.

3. What is civil liability insurance?

Civil liability in the Civil Code of Québec is based on the idea that everyone has a general obligation to act properly and assume responsibility for any loss or injury they may cause to another person or to a property. It is worth noting that the SAAQ (Société d'assurance automobile du Québec) only pays damages for injuries sustained in an ATV accident in a few precisely defined situations.



IMPORTANT

Quads are off-road vehicles not covered by the SAAQ's public insurance plan for bodily injuries. The SAAQ will not pay any indemnities to an ATV user for injuries, except in case of a collision with a moving vehicle that is not excluded under its plan (such as an automobile).

While using your quad, you could cause loss or injury to other people or property and be held liable for damages, which is why it's important to have civil liability insurance that covers property damage and bodily injury not covered by the SAAQ.

Example: You are riding your quad when you get into an accident that injures another ATV rider. He or she could sue you and claim damages to cover lost income, medical expenses, or compensation for psychological injury, such as trauma.

With the civil liability insurance coverage from Intact Insurance sold as an accessory to your trail pass, you're well protected.

4. How is the cost of my FQCQ trail permit distributed?

| FQCQ | | | | Intact Assurance/ Intact Insurance | Prix du droit d'accès incluant l'assurance/ Cost of trail pass including insurance |
|---|------------------------------------|---|-------------|---|---|
| Type de droit d'accès/ Type of trail pass | Droit d'accès/ Trail usage fees | Contribution obligatoire à l'assurance responsabilité civile des clubs/ Contribution to clubs' Liability insurance | Total/Total | Responsabilité civile du quadiste/ Liability insurance ATV Drivers | |
| Annuel/Annual | 328,00 \$ | 8,11 \$ | 336,11 \$ | 43,64 \$ | 379,75 \$ |
| Saisonnier (estival)/ Summer | 212,50 \$ | 8,11 \$ | 220,61 \$ | 43,64 \$ | 264,25 \$ |
| 3 jours/3 days | 130,00 \$ | 0,00 \$ | 130,00 \$ | 20,00 \$ | 150,00 \$ |
| 1 jour/1 day | 50,00 \$ | 0,00 \$ | 50,00 \$ | 10,00 \$ | 60,00 \$ |
| Location annuel/ Annual Rental | 310,00 \$ | 24,53 \$ | 334,53 \$ | 115,47 \$ | 450,00 \$ |
| Location estival/ Summer Rental | 200,00 \$ | 24,53 \$ | 224,53 \$ | 115,47 \$ | 340,00 \$ |

Le prix de l'assurance est fixe et inclut la taxe/ The insurance cost is fixed and includes tax.

5. Where can I get a sample copy of the insurance policy that is issued when a quad rider buys liability insurance with the FQCQ trail pass?

You can download a copy of the Q.P.F. N° 1 insurance policy from the FQCQ website, in the Insurance section. This sample Q.P.F. N° 1 should always be read in conjunction with the Summary. The Summary should be given to you before you purchase your Intact Insurance civil liability insurance policy. It is also available in the Insurance section of the FQCQ website and on the Intact Insurance website (intact.ca/summary).

6. Can I increase the amount of civil liability insurance sold as an accessory to my trail pass?

If you have chosen to purchase the civil liability insurance policy from Intact Insurance, you benefit from **\$1,000,000** civil liability coverage. Considering the sums that could be involved in a lawsuit, especially for bodily injury claims, many ATV drivers seek more coverage. If you are a Quebec resident, you can increase the amount of your civil liability insurance.

If you live in Quebec, Intact Insurance gives you the option to get enhanced coverage by raising your amount of civil liability insurance to **\$2,000,000**, meaning an additional \$1,000,000 of protection.

To do this, go the FQCQ website's Insurance section, where you'll find a form called "Request to increase the civil liability insurance limit". Simply fill it out and send it directly to Intact Insurance at the address shown.

7. Can I get a refund of my mandatory contribution to the clubs' civil liability insurance?

This contribution is mandatory and represents your share of the cost of the civil liability insurance coverage that each of the FQCQ's affiliated clubs purchases to be properly protected, just as you do when you buy your own civil liability insurance. Therefore, this contribution is not refundable.

8. I'd like to cancel my civil liability insurance and have my premium refunded. What should I do?

There are two ways to request a cancellation of your civil liability insurance policy:

- Online, by filling out and submitting the form entitled "Notice of Rescission of an Insurance Contract" that is available in the Insurance section of the FQCQ website; or
- Manually, by filling out the form entitled "Notice of Rescission of an Insurance Contract" that is available in the Distribution Guide that was issued to you when you purchased your civil liability insurance policy from Intact Insurance, then sending it by registered mail to the address shown.

Any reimbursement that you are eligible for will be issued within a maximum of 30 days after Intact Insurance receives your duly completed form.

9. How much is my refund if I cancel my ATV civil liability insurance coverage?

To obtain a refund, you need to **fill out the form entitled "Notice of Rescission of an Insurance Contract" and send it to Intact Insurance**, following the procedure outlined in question 8.

| Type of trail pass | AMOUNT OF REFUND |
|--|---|
| 1 day, 3 day | <ul style="list-style-type: none">• If your notice is received before the effective date of the insurance: full refund• If your notice is received after the effective date of the insurance: no refund |
| Annual, seasonal (summer), rental | <ul style="list-style-type: none">• If your notice is received within 10 days after the effective date of the insurance: full refund• If your notice is received more than 10 days after the effective date of the insurance: partial refund according to the Cancellation Table attached to your Q.P.F. No. 1 insurance policy. |

10. Who do I contact about a claim?

All questions regarding an existing claim, or a situation that might lead to a claim, should be addressed to the Intact Insurance Claims Department at **1 866 464 2424**.

CANCELLATION TABLE

6 OR 12-MONTH POLICIES

SHORT RATE CANCELLATION TABLE

(except seasonal vehicles)

| Elapsed time (days) | | Retain % | Elapsed time (days) | | Retain % | Elapsed time (days) | | Retain % |
|---------------------|-----------|----------|---------------------|-----------|----------|---------------------|-----------|----------|
| 6 months | 12 months | | 6 months | 12 months | | 6 months | 12 months | |
| | 1-4 | 14 | 52-53 | 121-124 | 44 | 117-118 | 245-248 | 74 |
| | 5-8 | 15 | 54-55 | 125-128 | 45 | 119-120 | 249-252 | 75 |
| | 9-12 | 16 | 56-58 | 129-132 | 46 | 121-122 | 253-256 | 76 |
| | 13-16 | 17 | 59-60 | 133-136 | 47 | 123-124 | 257-260 | 77 |
| | 17-20 | 18 | 61-62 | 137-140 | 48 | 125-126 | 261-264 | 78 |
| | 21-24 | 19 | 63-64 | 141-144 | 49 | 127-128 | 265-268 | 79 |
| 1-2 | 25-28 | 20 | 65-66 | 145-148 | 50 | 129-131 | 269-272 | 80 |
| 3-4 | 29-32 | 21 | 67-68 | 149-156 | 51 | 132-133 | 273-276 | 81 |
| 5-6 | 33-36 | 22 | 69-70 | 157-160 | 52 | 134-135 | 277-280 | 82 |
| 7-8 | 37-40 | 23 | 71-73 | 161-164 | 53 | 136-137 | 281-284 | 83 |
| 9-10 | 41-44 | 24 | 74-75 | 165-168 | 54 | 138-139 | 285-288 | 84 |
| 11-12 | 45-48 | 25 | 76-77 | 169-172 | 55 | 140-141 | 289-292 | 85 |
| 13-15 | 49-52 | 26 | 78-79 | 173-176 | 56 | 142-143 | 293-296 | 86 |
| 16-17 | 53-56 | 27 | 80-81 | 177-180 | 57 | 144-146 | 297-300 | 87 |
| 18-19 | 57-60 | 28 | 82-83 | 181-184 | 58 | 147-148 | 301-304 | 88 |
| 20-21 | 61-64 | 29 | 84-85 | 185-188 | 59 | 149-150 | 305-308 | 89 |
| 22-23 | 65-68 | 30 | 86-88 | 189-192 | 60 | 151-152 | 309-312 | 90 |
| 24-25 | 69-72 | 31 | 89-90 | 193-196 | 61 | 153-154 | 313-316 | 91 |
| 26-27 | 73-76 | 32 | 91-92 | 197-200 | 62 | 155-156 | 317-320 | 92 |
| 28-30 | 77-80 | 33 | 93-94 | 201-204 | 63 | 157-158 | 321-324 | 93 |
| 31-32 | 81-84 | 34 | 95-96 | 205-208 | 64 | 159-161 | 325-328 | 94 |
| 33-34 | 85-88 | 35 | 97-98 | 209-212 | 65 | 162-163 | 329-332 | 95 |
| 35-36 | 89-92 | 36 | 99-100 | 213-216 | 66 | 164-165 | 333-336 | 96 |
| 37-38 | 93-96 | 37 | 101-103 | 217-220 | 67 | 166-167 | 337-340 | 97 |
| 39-40 | 97-100 | 38 | 104-105 | 221-224 | 68 | 168-169 | 341-344 | 98 |
| 41-42 | 101-104 | 39 | 106-107 | 225-228 | 69 | 170-171 | 345-348 | 99 |
| 43-45 | 105-108 | 40 | 108-109 | 229-232 | 70 | 172-183 | 349-365 | 100 |
| 46-47 | 109-112 | 41 | 110-111 | 233-236 | 71 | | | |
| 48-49 | 113-116 | 42 | 112-113 | 237-240 | 72 | | | |
| 50-51 | 117-120 | 43 | 114-116 | 241-244 | 73 | | | |